Thomson Reuters
Log4j – Response and Remediation

December 13, 2021

A vulnerability in the popular Java-based logging package 'Log4j" was recently disclosed. This vulnerability impacts those in the industry who use Apache Log4j with Java applications.

Thomson Reuters is taking immediate action to identify and remediate potentially vulnerable systems. We are responding to the vulnerability and taking the recommended steps to address it. We are actively monitoring this situation and will take additional proactive steps as necessary.

There is no evidence that Thomson Reuters systems have been negatively impacted. Given the widespread nature of the vulnerability, we do recommend that our customers conduct their own investigations to ensure their systems are secure.

Our top priority is ensuring the integrity of our systems and the information that our customers rely on.

FAQ

What is happening?

A vulnerability in the popular Java-based logging package 'Log4j" was recently disclosed. This vulnerability impacts those in the industry who use Apache Log4j with Java applications. We are actively monitoring this situation and will take additional proactive steps as necessary.

Thomson Reuters is actively responding to the vulnerability and taking the recommended steps to secure its systems. Thomson Reuters is taking immediate action to rapidly identify and remediate potentially vulnerable systems.

Have Thomson Reuters systems been compromised?

There is no evidence that Thomson Reuters systems have been negatively impacted.

Thomson Reuters is actively responding to the vulnerability and taking the recommended steps to secure its systems. Thomson Reuters is taking immediate action to rapidly identify and remediate potentially vulnerable systems.

Does Thomson Reuters use Java logging library Apache Log4j?

Yes. Thomson Reuters is actively responding to the vulnerability and taking the recommended steps to secure its systems. Thomson Reuters is taking immediate action to rapidly identify and remediate potentially vulnerable systems.

What steps has Thomson Reuters taken to protect its systems?

Thomson Reuters is actively responding to the vulnerability and taking the recommended steps to secure its systems. Thomson Reuters is taking immediate action to rapidly identify and remediate potentially vulnerable systems.

What steps should customers take?

This vulnerability impacts those in the industry who use Apache Log4j with Java applications. Given the widespread vulnerability, we do recommend that our customers conduct their own investigations to ensure their systems are secure.

Are Thomson Reuters customers impacted?

This vulnerability impacts those in the industry who use Apache Log4j with Java applications. Given the widespread nature of the vulnerability, we do recommend that our customers conduct their own investigations to ensure their systems are secure.

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