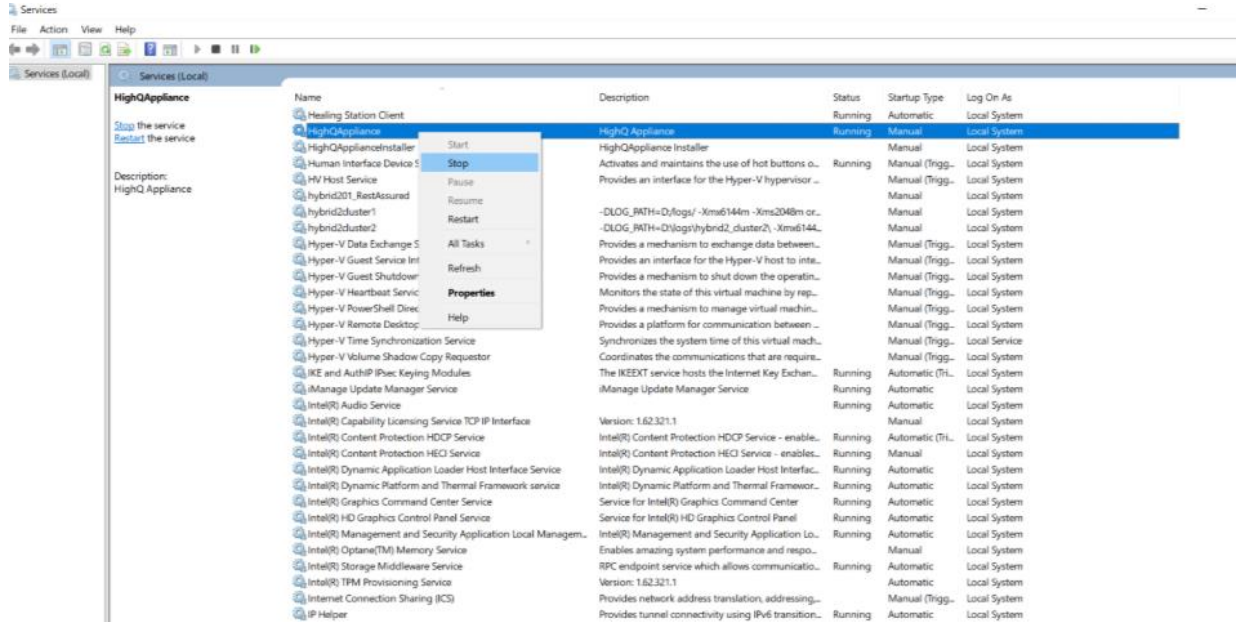# FIX OF VULNERABILITY CVE-2021-44228

This is only affected for appliance version 3.3.0 or higher.
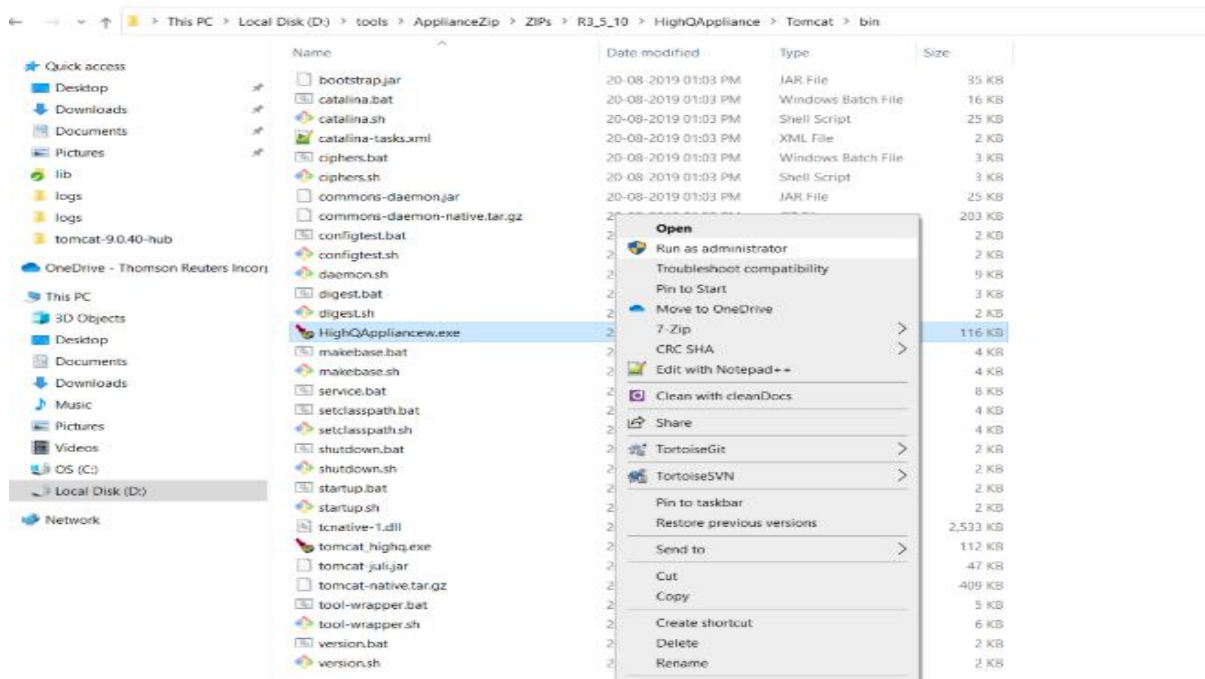
Step 1: Stop HighQ Appliance Service

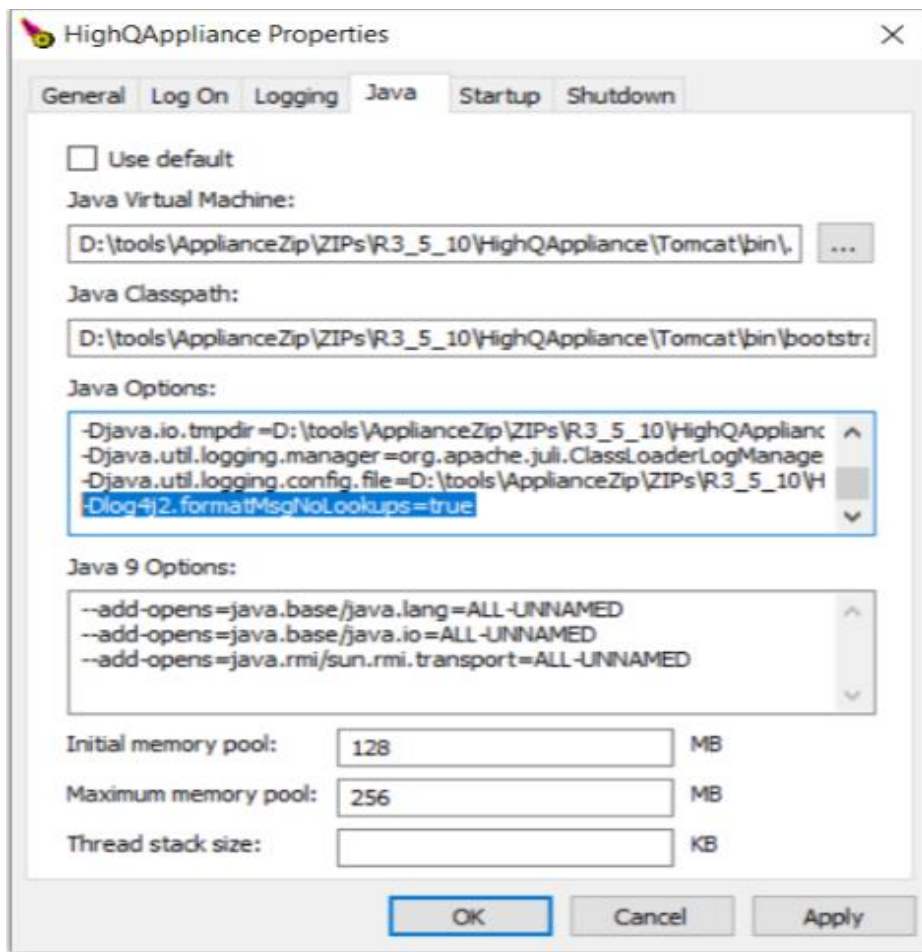- Open services as an administrator and stop **HighQAppliance** service.

Step 2: Set JVM Parameter

- Go to appliance installation directory (generally located at D: OR D:\\tools OR C: OR C:\\tools)
- Now go to HighQ appliance tomcat bin directory "..\HighQAppliance\Tomcat\bin\"
- Now open HighQAppliancew.exe with run as administrator as shown in below screen
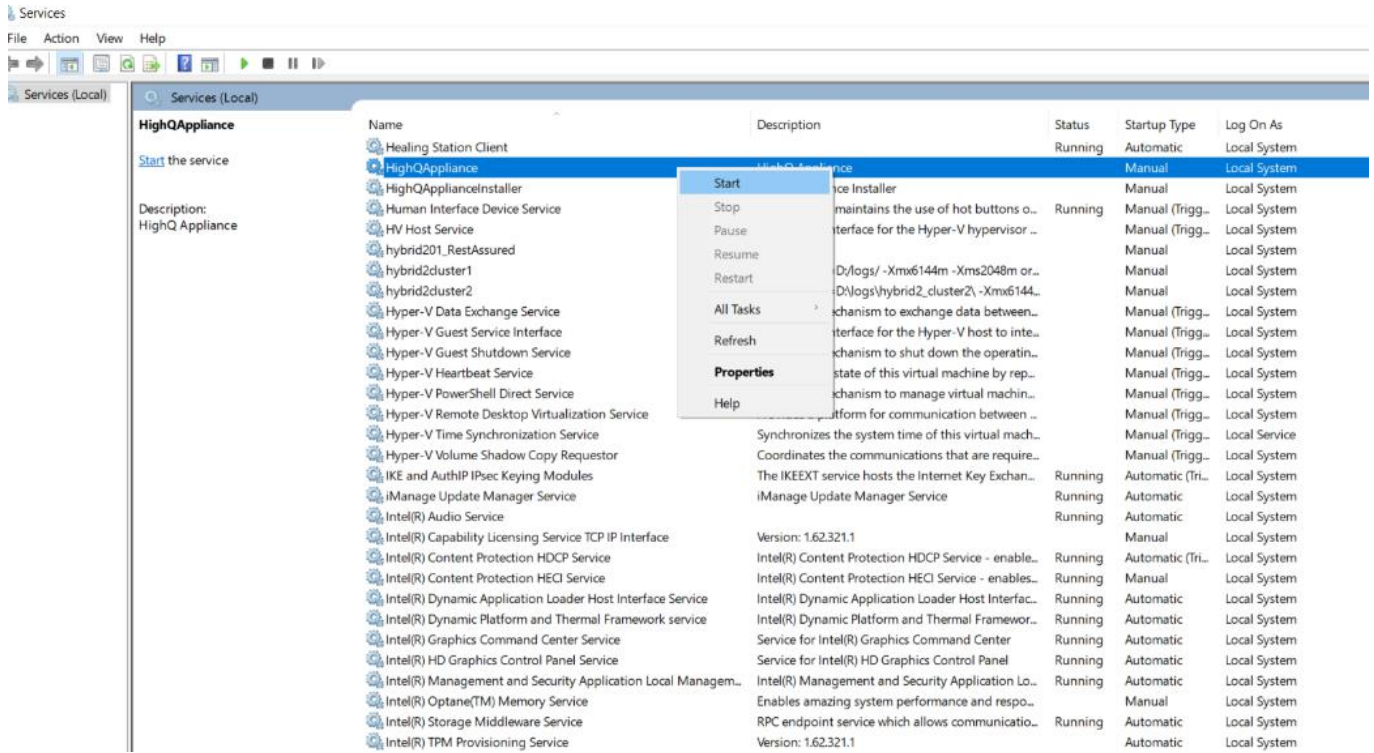
THOMSON REUTERS®

- Navigate to **Java** tab and then add new argument **-Dlog4j2.formatMsgNoLookups=true** at the end, in Java Options: as shown in below screen and click on Apply button

Step 3: Start HighQ Appliance Service

- Open services as an administrator and start **HighQAppliance** service.

Note: If appliance is running in cluster mode, perform same steps on both VMs.